# TRUST US TODAY ENSURE YOUR SUCCESS TOMORROWS



# **TRAINER PROFILE**

# **NGO NGOC DANH**

#### PERSONAL DETAILS



Gender: National: Male Vietnamese

#### EDUCATION

- M.A in mass communication and journalism from California State University, Fresno.
- Professional Train the Trainer certificate from d' Oz International.

NAUTRA

# AWARDS

- Championship in MTC Expert Challenge 2012 (speaker contest), organized by International Experts Institute MTC, d'Oz International Singapore and Excellence Edge International Singapore phối hợp tổ chức, with coordination of experts from American NLP Association and experts from American Balanced Scorecard Association.
- Idiosyncrasy special prize, awarded by Madam Angeline V. Teo, one of ten best international speakers, former President of Asian Speakers' Association; and Doctor Professor Nguyễn Thuyết Phong, Director of USA College Education Research Institute.
- Fulbright fellowship 2003 2005.

#### **SPECIALITIES**

- Corporate training: B2C sales, B2B sales, leadership, teamwork, train the trainer, coaching, corporate culture, corporate communication, motivation, NLP...
- Public training: self discover, personal orientation, personal development, success principles, personal branding, soft skills: sales, communication with NLP, NLP...
- Motivational speaker in public.

### **CUSTOMERS**

| Amway Vietnam             | Ultra Global       | AIESEC            | VMS Mobifone         |
|---------------------------|--------------------|-------------------|----------------------|
| Ogilvy                    | Hyundai - Vinashin | LG Vina Cosmetics | Fulbright fellowship |
| USA embassy in<br>Vietnam | • Vinaphone        |                   | Canon                |
| Sapporo beer              | CX Technology      |                   |                      |

## EXPERIENCE

- "NLP interview" main trainer in "Career developing for young Vietnamese journalists" program EVJ 2012, organized by Fulbright fellowship program and USA embassy and the University of Social Sciences & Humanities of HCM city.
- Training: Communication with NLP, Sales, Leadership, Teamwork,... motivation for Ultra Vietnam, the world wide biggest direct sale in Vietnam.
- Guest speaker in California State University, Fresno (2004).
- Former journalist, editor of Tuổi Trẻ daily, Sai Gon Tiep Thi magazine.
- Special correspondent in UNFCCC Bali 2007, World economic forum, East Asia economic forum.
- 5 years experience in studying and working in international multi-cultural environments.
- Guest lecturer in the University of Social Sciences & Humanities of HCM city and HCM city university of Foreign languages and Information technology.

| Nº | LEADERSHIP                     | SALES                     | COMMUNICATION                   |
|----|--------------------------------|---------------------------|---------------------------------|
| 1  | The art of influencing         | B2B                       | Oral and written communication  |
| 2  | Motivation and self motivation | B2C                       | Verbal and non-verbal languages |
| 3  | Delegation                     | Customer service          | Active listening skill          |
| 4  | Management                     | Customer conflict solving | Communication with NLP          |

### LIST OF TRAINING PROGRAMS

| 5  | Decision making                | Presentation skills | Negotiation |  |  |
|----|--------------------------------|---------------------|-------------|--|--|
| 6  | Training / Coaching            |                     |             |  |  |
| 7  | Team building                  |                     |             |  |  |
| 8  | Building the leadership team   |                     |             |  |  |
| 9  | Problem solving                |                     |             |  |  |
| 10 | Effective interpersonal skills |                     |             |  |  |
| 11 | Leadership with NLP            |                     |             |  |  |
|    |                                |                     |             |  |  |





